



## **Curated Learning Resources: Effective Listening for Leaders**

Listening is a leader's superpower...if it's done well. The Effective Listening Skill Package equips leaders with the mindset and skills to move beyond just hearing words to understanding people. By tackling the most common listening obstacles, you'll learn how to build trust, reduce conflict, and strengthen relationships across every kind of communication. Whether in person or in writing, in the moment or under pressure, this practical guide shows you how to listen with intention, empathy, and impact.

### **Key Takeaways:**

- Six common listening blockers—from distraction and disinterest to judgment and bad habits
- A self-assessment checklist for leaders to develop better listening practices
- Strategies to align intention with perception so your team feels truly understood
- How to identify digital red flags—like clipped replies or sudden CCs—that signal issues
- Five foundational strategies to be a more effective listener
- A practical checklist to turn these insights into daily habits

### **The Effective Listening for Leaders Skill Package Includes:**

#### *Articles & Job Aids*

- Reasons We Aren't Better Listeners—and How to Fix That
- Hearing Isn't Listening
- Listening When We Communicate in Writing
- 5 Ways to Be a Better Listener
- Listening Takes More Than Your Ears

### *Video & Audio*

- How to Stop Interrupting
- Confirm Understanding Before You Respond
- How You Listen Matters as Much as How You Talk
- Listening: The Other Side of Communication
- Learn to Listen Accurately

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**Interested in bringing these resources inside your organization?**

**Need other skills or a custom package?**

We will work with you to tailor skill packages to meet your needs – whether you want more content in a specific format, specific skills to be included, or a package on a different skill area, let's talk!

Talk to your Kevin Eikenberry Group representative or email us at [info@kevineikenberry.com](mailto:info@kevineikenberry.com) with your questions and to discuss learning needs.